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Important Message from the South Carolina Department of Mental Health

The South Carolina Department of Mental Health is aware that Change Healthcare, a unit of UnitedHealth Group, was impacted by a cybersecurity incident in late February, 2024. Some insurers are contracted with Change Healthcare for various functions, including insurance billing. While the situation continues to evolve, the Office for Civil Rights (OCR) is investigating this incident. SCDMH has become aware that there is some potential health data from SCDMH that may have been compromised in this breach.

We take very seriously our role of safeguarding your personal information and using it in an appropriate manner. SCDMH apologizes for any stress and worry this situation has caused you and is doing everything it can to rectify the situation.

United Healthcare has provided a call center to offer free assistance with credit monitoring, identity theft, and other support for anyone impacted by the breach. You may access these services at 1-866-262-5342 and visit www.changecybersupport.com for more information. You may also call your health care plan, or local center or facility privacy officer at SCDMH with any questions or concerns about the loss of your personal information during normal business hours.

The following is a list of SCDMH centers/facilities and numbers you can call with any concerns.*

SCDMH Contact Numbers

SCDMH Center/Facility	Contact Number
Aiken-Barnwell Mental Health Center	803.508-7837
Anderson-Oconee-Pickens Mental Health Center	864.965.9250
Beckman Mental Health Center	864.889.9371
Berkeley Mental Health Center	843.761.8282
Catawba Mental Health Center	803.323.0056
Charleston/Dorchester Mental Health Center	843.852.4100
Coastal Empire Mental Health Center	843.524.8899
Columbia Area Mental Health Center	803.898.4859
Greater Greenville Mental Health Center	864.241.1040
Lexington County Mental Health Center	803.399.9360
Orangeburg Area Mental Health Center	803.516.4255 or 803.536.1571
Pee Dee Mental Health Center	843.317.4073
Santee-Wateree Mental Health Center	803.934.4375
Spartanburg Area Mental Health Center	864.585.0366
Tri-County Mental Health Center	843.544.4099
Waccamaw Mental Health Center	843.234.8102
G. Werber Bryan Hospital	803.935.6509
Patrick B. Harris Psychiatric Hospital	864.965.9720
William S. Hall Psychiatric Institute	803.935.6509
C. M. Tucker Nursing Care Center	803.737.7036
Morris Village Alcohol and Drug Addiction	803.935.6509
Treatment Facility	
Richard M. Campbell Veterans Nursing Home	866.443.0125
Veterans Victory House	866.443.0125
Veteran Village	866.443.0125
Palmetto Patriots Home	866.443.0125

^{*}Note: you may also contact SCDMH toll-free at 1-800-763-1024 if you are not sure where to direct your call.